

Urban Arms LLC

Privacy Policy

Privacy Policy

We first want to extend our deepest gratitude for your purchase and/or inquiry into our organization. We truly try to treat each customer as an individual and want to ensure all your needs are met with the highest level of professionalism and courtesy.

This Privacy Policy, last updated on November 30, 2020, describes the information Urban Arms LLC (“we” or “our”) collects from visitors to our website, <https://www.urbanarms.online> (“Website”) and from Urban Arms LLC gun show or other legal places where customers may receive services or purchase products (visitors and customers are referred to in this Privacy Policy as “you” or “your”) and it explains how we use that information.

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1. Information we may collect from you

We may collect information (including your name, address, telephone number, email address, device location, transaction information, credit card information, and/or your birthday, individually and collectively “Information”) from you in any or all of the following ways: when you place an order on our Website, when you make a purchase at a gun show or other face to face environment where legally allowed to conduct business (although we do not require personal information such as your name, address, or telephone number as a condition to accepting payment by a credit card or debit card), when you view products on our Website, when you return or exchange any item you purchase, receive a gift package, create an account on the Website, sign up for email updates, or enter a contest or sweepstakes we sponsor, when you are referred to us through a marketing promotion or by another customer, when you participate in a marketing survey, promotion or event, or other applicable situation.

We maintain Information, along with a record of your purchases, any exchanges or returns, and the redemption of any gift certificates or coupons, in a secure database (for a limited duration, or longer if an FFL purchase).

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2. Email usage and how we information we collect

If you provide your email address, we will use it to communicate with you, as necessary regarding any order, return or refund, to respond to any request from you, and to provide customer service. When you place an online order through the Website, you will receive an email confirmation of the order, and, in most cases, package or shipment tracking information.

We may also use your email to send you informational and promotional emails about products, services, special offers, sweepstakes and drawings, or events that we believe will be of interest to you. If you no longer wish to receive emails from us, please send an email to use with the subject line of "Unsubscribe". We ask that you allow us a minimum of ten (10) days from the time you make this election to implement your request. Even if you decide to opt out of receiving future email communications, we may still contact you to respond to an inquiry, to confirm an order and its status, to communicate regarding product recalls, warranties, or service agreements, or if required by any law or regulation or any court order.

3. You control how we communicate with you

You may choose the type of information you receive from us. If you prefer not to receive mailings or email updates from us, please contact us at our address below.

Email: UrbanArmsLLC@gmail.com

Mailing: U. A. LLC, 5450 Bruce B Downs Blvd, #139, Wesley Chapel, FL 33544

4. Information we share with others and your privacy rights

Urban Arms LLC strides to provide the best products and service available for our customers and in doing so we may contract with third parties to provide certain services to our customers, which include, or may include, shipping, name and address confirmation, email distribution, third party advertising, management of promotions, market research, and payment processing. We provide such third parties only the information they require to perform their contracted services, and we establish and maintain our business relationships with each based upon the requirement that your privacy is respected and protected. From time to time we may make our customer list (names and addresses) and general shopping activity available to third parties whose products or services we believe will be of interest to you, provided that each such third party agrees to respect and protect your privacy as we do. We do not share email addresses for this purpose. If you do not want to receive mailings from any third party and prefer that we not share any of your Information with any third party, please unsubscribe to opt out (where applicable). In some circumstances, where we are required to do so by law or by court order, we may disclose Information to a government agency, and we may also provide Information to third parties offering fraud protection or identity theft services. We also reserve the right, as we deem necessary, to use Information to protect the rights, property, and safety of our stores, our company, our customers,

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our employees or others, and to prevent harm or loss in connection with any suspected or actual unlawful activity.

5. Links to third party websites

We may elect, from time to time, to offer links from our Website to other third-party websites. Because we do not control the content of third-party websites, we are not responsible for, and we make no guarantees concerning, the accuracy, currency, suitability, or quality of the information in such content. We assume no responsibility for objectionable, inaccurate, misleading, or unlawful content made available by any third party on its website, nor do we assume any responsibility or liability for products, materials, or practices (including the privacy policies) of such websites. We strongly encourage you to review the privacy policies of any third-party website carefully.

6. Privacy of children

Our Website is not intended for, or directed to, children. We do not knowingly collect or maintain any information relating to children under the age of 18, without express parental consent. If you are a parent or guardian and believe we have unauthorized Information relating to a child, please contact us at UrbanArmsLLC@gmail.com.

7. Security

We use security measures consistent with retail practices to protect Information and online transactions through our Website. Our Websites uses encryption technology, including Secure Sockets Layer, to protect the information we transmit across the Internet.

8. Privacy Policy Changes

We reserve the right from time to time to revise this Privacy Policy, so please check this section of our Website periodically for any updates or revisions. If we make any change to this Privacy Policy that materially changes the way we use Information, we will notify you on our Website and you may elect to opt out of such use. We reserve the right to make changes to the Privacy Policy without notice to comply with any law or regulation, court order, or administrative action. For specific questions, you contact us via email at UrbanArmsLLC@gmail.com (Attention: Internet Customer Service).